



Ashutosh Trivedi MCP, OCP, PMP

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Professional Summation

About 18+ years of experience in Program Management, Service Delivery Management and Account Management, Evaluation of 15 different HRMS software including SAP SF. Handled revenue approx. INR 15 Cr annually with a team size of approx. 100 people. Participating in pre-sales, analysis & implementation of solutions in support of business development objectives, holds full P&L accountability. Coordination with Marketing, Human Resources, Quality etc. Program Manager with expertise in scope and resource management, effort & cost estimation, risk analysis to quality processes in line with international guidelines and norms. Customer-centric professional and knack for motivating large workforces. Played major role in leading the technology and product development for solutions robust platforms like e-Municipality, Banking, Manufacturing, Education, ERP etc.

AREAS OF EXPERTISE

- ❑ **Project Management:**
 - Planning project activities viz. scoping, estimation, tracking, change management, delivery management & post implementation support.
 - Implementing project plans within pre-set budgets and deadlines.
 - Monitoring onshore & offshore delivery management for technical deliverables of concurrent projects.
 - Understanding client needs & requirements, and expectations; devising solutions accordingly.
 - Excellent exposure in managing in house trainings for trainees, bench resources.
- ❑ **Service Delivery Operations:**
 - Managing service delivery functions, to ensure end-to-end ownership of incidents and service requests.
 - Meeting deadlines and Turn-Around-Time without compromising quality norms and adhering to SLA. Implementing short/long-term plans for achievement of process objectives.
 - Implementing systems, migrating systems - IT Processes/Due Diligence/Proposals/Estimations to upgraded versions to achieve maximum efficiency in various operations.
 - Providing new technologies and on-time IT support to the organization. Best use of IT for the organization.
- ❑ **Software Development Life Cycle Planning & Management:**
 - Overseeing the entire product lifecycle: feasibility through scoping, requirements definition through specification, design, development, quality assurance, integration and implementation.
 - Responsible for client/user interaction for requirement gathering, risk assessment, finalisation of technical architecture and discussions for effort/cost/time estimation and client co-ordination and reporting.
 - Maintains up to date knowledge of technology standards and emerging technologies and ensures that best practices are maintained across the organization
- ❑ **People Management:**
 - Managing recruitment, training and selection of technical personnel as well as organizing, planning, and staffing operations.
 - Identifying the team's training & development needs, designing and developing the appropriate training program and afterwards coordinating appropriate internal training programs.
 - Sharing knowledge, mentoring, and training the development team, about the company's technological vision, opportunities, and challenges. UNMAIL is an Intellect tool to publish

CERTIFICATIONS & MEMBERSHIP

- ❑ PMP (Project Management Professional), PMI, USA
- ❑ Certificate of Completion – RPA Automation Anywhere, SharePoint Online, Power BI
- ❑ Pursuing Executive Program in Leadership & Change Management from XLRI, Jamshedpur
- ❑ Active member of ProjectManagement.com and having 20+ badges including Guru
- ❑ ITIL Foundation Certificate in IT Service Management and Scrum Certified from SCRUM Study Certificate Number 59643
- ❑ OCP (Oracle Certified Professional) in Oracle 9i and Microsoft Certified Professional in SQL Server 7.0.

- ❑ Completed 14 PDU of **MS-Project** 2003 and 21 PDU of PMI ACP training and Certificate ITIL V3 Foundation.
- ❑ Member Translation Verification Committee (PMI TVC) **PMBOK 5 Hindi Version**.

ACHIEVEMENTS & AWARDS

- ❑ Received certificate of **appreciation** for exhibiting eMunicipality at 11th International Exhibition Municipalika 2013, NCR, India.
- ❑ Received award for **Most Promising New Technology for Urban Application** at 9th International Exhibition Municipalika 2011, Bangalore, India.
- ❑ Awarded Best Jury award for **Urban SMKC E Governance Project** at e-World Forum 2011, New Delhi, India.
- ❑ Won Skoch Award for **KMC Project as Top 100 ICT project** at Skoch Digital Inclusion Awards 2011, New Delhi, India.
- ❑ Shortlisted as **HiPot** Candidate in Talisma India and member of Power on Group and **Appreciation mail** from Talisma MD APAC Region
- ❑ Achieved **ZERO** defect UAT in HSBC R1604
- ❑ Published article about Artificial Intelligence on Reflection (Quarterly Magazine) and Developed 20+ **productivity** tools in last **1.6 years**
- ❑ Handled revenue approx. **INR 15 Cr** annually with a team size of approx. **100 people**.

Work Experience

Lohia Corp Ltd Kanpur	Manager – Productivity Applications, Leading Non-SAP projects; Vendor/Engagement/Project Management, Thought Leadership, New Technologies, Business Process Re-Engineering, Artificial Intelligence, ChatBot	Feb-18 - till Date
Talisma Corporation (now Campus Mgmt.) New Delhi	Program Manager; Program and Team Management, rolling out of Skill India Program, Collaborating with Sector Skill Councils, TPs, TCs, State Level, Project shortlisted in CMMi Review, Interview with CMMi Lead Assessor	Aug-17 – Feb 18/ Jun 14 – Jun 15
Intellect Design Arena (Polaris Group Company) Mumbai	Delivery & Support Head; Leading the full cycle of the Program, Reviewing and Publishing WSR and MSR with Senior Management, Project shortlisted in CMMi Review, Interview with CMMi Lead Assessor,	Jun 15 – Feb 17
HCL Infosystems Ltd. Noida	Program Manager & Application Support; Practice Head - NIC, Ownership from Pre-Sales to RR, Implementing Ideas, collaborating with other Functions, Creating and Presenting MSR and CMMi Core Team Member, PMO Lead and Process Trainer	July 10 – Jun 14/ Jul 99 – Aug 01
MindMill Software Ltd. Noida	Project Manager; roll out of Bankmill - Core Banking System managed clients, handled team of 50+ team including Developers, Business Analysts, Testers and Post Production team	Jul 09 - June 10
Tech Mahindra Ltd. Pune	Senior Technical Associate; Led a team of 5 software engineers, Handled the rejection analysis module. Data is extracted and loaded into common platform and rejections were solved on daily basis.	Mar 07 - Jan 09
Wipro Infotech Ltd. Pune	Team Leader; Requirement analysis, working on design, development of various modules in Finance Sales, Production, Payroll and Sales Accounting System. Provide domain expert support for installation and implementation in various locations. Integrated ERP SECL	Jan 06 – Feb 07
Pecon Software Ltd. Kolkata	System Study and application development, writing functional and technical design documents. Created master detail forms and reports. Taking change request in application and getting sign off. Troubleshoot production environment issues. ERECBL	May 04 – Aug 05
Indian Institute of Technology Kharagpur	Implement Pension Fund Software, creating the Employee Database and its administration. Client interaction and noting client feedback. Troubleshoot production environment issues. Demonstration of the finally released software and getting user acceptance.	Sep -01 – Feb 04

Key Projects (a partial list)

Sr. No	Project Name-Domain-Technology	Team Strength	My Contribution
1	Skill Development Management System (NSDC)-Education-.net, SQL Server, Power BI	45	<ul style="list-style-type: none"> Complete Program Management (5 Process, 9 Knowledge Areas, 42 processes) Sign offs to Revenue Recognition Managing and Liaising with Internal/ External Stakeholders Project in CMMi review and got CMMi Level 3
2	E-Commerce (Choppies, Timex, Godrej etc.)-Retail-.Net, SQL Server, SSRS, POS, Magento, Mobility	27	<ul style="list-style-type: none"> Leading the development, implementation and maintenance and post production support Delivery & Support head Product Management & CCB Meetings Onsite Resource Deployment
3	Transaction Banking (HSBC/ Barclays)-Banking-Java, Oracle, Quality Centre, Agile, Benzene Model	60	<ul style="list-style-type: none"> Complete Program Management (5 Process, 9 Knowledge Areas, 42 processes) Track and monitor portfolio management Release Management, Virtual Team Management SOW sign off, Business Growth Strong Customer Engagement, Team in Hong Kong, India and UK Achieved 0 defect UAT, Highlighting Red/ Amber flags, Risk Management Plan Project in CMMi review and renewed CMMi Level 5
4	Campus Management System (LBASNAA, IAS Academy, IIT Kanpur)-Education-Java, Oracle, KOHA LMS	16	<ul style="list-style-type: none"> Customer Management Vendor Management Pre-Sales to Delivery High customer expectations (relocated to Mussoorie) Implemented 13 modules
5	Knowledge Management Portal (UIDAI)-Enterprise-.net, Java, Oracle	16	<ul style="list-style-type: none"> Project Management Integration with Other modules Meeting Customer Expectations Part of large engagement
6	e-Governance (Kolhapur Municipal Corporation/ SMKMC, Sangli) -ERP-.net, Oracle, SSRS, System Integration	74	<ul style="list-style-type: none"> Automation of entire processes of Municipal Corporation Vendor Management Managing team from multiple locations Implemented 35 modules
7	Offline Data Capture (Indian Register of Shipping) - Enterprise-.net, SQL Lite, Pen Drive Security	18	<ul style="list-style-type: none"> Took the Order from Free POC to 3-year support contract Complete solution can run on Pen Drive Auto Sync Process Agile used to implement the project
8	BankMill – Core Banking System (BCB Sudan, VIBOR Bank Nepal, NUCB Nagaur	25	<ul style="list-style-type: none"> Managed multiple projects at the same time Repeat Customer

etc.)-Banking-Java, Oracle

- Stand up meeting of 30 odd people in several teams

CORE COMPETENCIES

Managerial:

Global Project Management
Team Building & Leadership
Budgeting & Finance
Client Interaction

Software/Application Development
Technical Support
Quality Assurance
Cross-Cultural Communications

Business Analysis
International Business
Risk Management
Presentation

Project Management:

PMP, AGILE, MS-Project, MS-Visio, Industry 4.0, VSM

Architecture:

Solution Architecture, Technical Architecture, Gap Analysis (As-Is, To-Be), Design Patterns

Software:

Robotic Process Automation, Ionic, Django, API, SharePoint Online, MS Teams, MS Flow, Power BI, Artificial Intelligence, Enterprise Mobility Services, Data Integrity, Cloud Management, Technology Solutions, HRMS, Productivity Tools, Oracle, SQL*Server, Visual Source Safe, PL/SQL, SQL Lite, My SQL, TOAD, SQL*Plus, Developer 2000, Forms 10g, Reports 6i, COBOL, Java/J2ee, Struts, JSP, VB.Net, ASP, Ajax, MS SQL, IIS 6.0, Web Services, SOA, VPN Client, Windows XP/2003/NT, SCO UNIX 4.x, Red Hat Linux 3.0.

SCHOLASTICS

- M. Sc. Computer Science, Rohtak University
- Four Year "Advance Diploma in Software Engineering", Aptech (Recognized by University of British Columbia, Vancouver, Canada as equivalent to B. Tech. Programme)

PERSONAL DOSSIER

Date of Birth : 20th September, 1976
Passport Number : T2551454
Marital Status : Married
Email id. : ashuocp@gmail.com, trivedi_ashutosh@rediffmail.com

PROJECT SCAN

Lohia Corp Limited

Role: Delivery Manager/ Productivity Manager/ Mentor/ Technology Consultant

Vendors: SAP, KPMG, EY, Embee, Commvault, Microsoft, Software One, PaceWisdom, Zepo,

Productivity Tools developed in SharePoint Online: Automation of Industrial Processes, IoT, Industry 4.0, VSM, Request for Email, Proposed Investment (Input for 12BB), Consumable Tracking, Travel Advance Claim, Out Door/ Station Duty, MyLeave, MyAsset, Today's Birthday, LCL Wiki, CTS DMS, IT Assets & Services Management, OD Variable Pay Scheme, My Assets, Capital Information Log, FlexiPay

Reports in Power BI: Machine Dispatch, Machine Billing, Gate Entry vs GRN, GRN details, Schedule Line changes in SO, FOC pending list, IT Consumable, E-Mail creation, Sales Dashboard, Visit Report, OD Analysis, Consumable Items, FOC Pending List, IT Asset and Services

Chat Bot developed using Artificial Intelligence: ConnectLCL

Raffia Calculator: Ionic, Django, Hybrid Application

Technology: SharePoint Online, MS Flow, Power BI, Artificial Intelligence, .net, Oracle, SQL Server, SAP, S4/HANA, HTML, SharePoint Designer, Robotic Process Automation, Ionic, Django

Chief Tasks:

- End to End Delivery responsibility and Part of process making group and implementation of BCP
- Active participation in creating IT budget and monitoring.
- Recommending new technology solutions to department heads to meet functional requirements like Workflow, Power BI, Online Spare Sale.
- Monitor and ensure compliance relate to IT policies, processes and standards.
- Ensuring IT compliance relate to Software and Hardware.
- Supporting seniors in Designing, Planning and execution of IT projects. Maintaining regular updates of all projects and share with seniors on daily/ weekly/ monthly basis.
- Regular travel to support Project team in addressing all IT requirements on timely basis.
- Cloud Management, O365, M365 management of organization and maintaining Email security
- Planning for and evaluate any upgrades required to maintain security, data integrity, and overall performance of the network.
- Monitoring implementation of new IT network and software requirement for Head office, Branches office, Sales offices and group companies.
- Consulting with software/hardware vendors in determining, selecting, and defining equipment needs for organization.

1. Intellect Design Arena (Polaris Group Company)

Project #1

Role: Delivery & Support Head

Project Name: iRetail

Client: Choppies, Godrej, Nilkamal, LiquoRama, Timex and over 20+ current accounts

Technology: .Net, SQL Server, SSRS, POS, Magento, Mobility

Project Overview: iRetail is an end to end modular retail software that caters to the needs of Retailers starting from Centralized Head Office functions to Warehouses and Stores. iRetail's V7 - Digital 360 platform, has successfully digitized transactions, documents and connect with customer using digitized Gift Vouchers, Discount Coupons, real-time Payments, logistics alerts, Mobility solutions and account statements. Built on modular architecture it seamlessly integrates with retailer's legacy applications using the pre-built middleware. It can be deployed in 'plug and play' instead of conventional 'rip and replace' of IT assets.

Chief Tasks:

- End to End Delivery responsibility and Part of process making group and implementation of BCP
- Controlling cost and effective utilization of available resources across projects

- Discussion with the client(s) on future Roadmap, manage end to end operations support for BAU activities
- Weekly steering committee and core committee meetings
- Publishing weekly RAG status and making strategy
- Participation in Go - No Go meetings

Project #2

Role: Assistant Vice President

Project Name: Payments and Trade, Securities

Client: Barclays, LBG, HSBC, FRB

Technology: Java, Oracle, Quality Centre, Agile, Benzene Model

Project Overview: FCL, an Intellect offering is live in Barclays and helping Barclays for payment decisions on transactions. FCL provides a pay / no pay / refer decision to outgoing payments considering the consolidated view of real-time balances & limits across debit account or group of accounts. Barclays was in need of a Limits Management Solution capable of providing a single view of Trade Limits. Barclays was looking out for a Global Trade Limits Management solution that will take care of their Trade & Working Capital. Barclays wanted to leverage the Limits Management feature for their Trade Finance Limits. The already implemented Limits Management module was utilized for the Limits Management for Trade Finance along with additional enhancements. The FCL and Trade system is used as the middle office system, it gets the inputs from the Back-Office System and sends the input to UKBA system for the decision. UKBA/ SOLD is the front office system used in the eco system.

Chief Tasks:

- Overall responsible for technical projects in alignment with SDU.
- Lead the full SDLC/ PDLC including conceptualization, Systems Analysis, Development, Testing, Quality etc
- Plan, provide and manage resources for all projects, across multiple international locations i.e. London, Chennai, Mumbai, Pune and Tracking escalations to a conclusion within the SLA.
- Weekly steering committee and core committee meetings, Publishing the MSR to Global Delivery Head
- Ability to work in highly dynamic and matrix organization, collaboration with multiple stakeholders
- Sponsoring quality initiatives within the development organization, identified the training needs of various teams, and plan for same on a continual basis like training tracker, part of CMMi Team
- Reconciliation of trades, Limit to the clients, ageing reports

2. Talisma Corporation Private Limited Subsidiary of CMC

Role: Senior Project Manager/ Program Manager/ Support Head/ Pre Sales

Project Name: Skill Development Management System

Client: National Skill Development Corporation, New Delhi

Technology: .net, SQL Server, Power BI, JIRA

Project Overview: The National Skill Development Corporation (NSDC) has been instituted to address the compelling need to strategize and operationalize a world-class skill development solution pertinent to the Indian context, to effectively drive the speedy development of skills essential to sustain the country's growing economy. NSDC is a first-of-its-kind Public-Private Partnership (PPP) model in India with a focus toward skill development. A major part of NSDC's skill development effort is aimed at the unorganized sector. NSDC objective is to contribute significantly 150 million (about 30 per cent) to the overall target of skilling / up skilling of 500 million people in India by 2022.

The Skill Development Management System will cater to the requirements of National Skill Council and NSDC. The National Skill Council will primarily use SDMS for Monitoring and Viewing the reports and dashboards from NSDC and other entities involved in Skill development in India. NSDC will use SDMS to receive and track proposals from potential partners, store and retrieve agreements with partners, funding management, tracking repayments from the partners, monitoring and viewing reports and dashboards on performance of Partner Organizations.

The comprehensive campus management system comprises of the end to end student life cycle beginning from enrollment till certification and employment of the candidate with or without monetary reward.

Chief Tasks:

- Project monitoring and controlling of effort and schedule variance

- Getting the waterfall model implemented and completion sign off in the project
- Weekly steering committee and core committee meetings and proper documentation of RCA and User Manuals
- Ability to work in highly dynamic and matrix organization, collaboration with multiple stakeholders
- Customer relationship management and continuing the confidence
- Provided detailed delivery metrics to senior management in monthly IT management meetings.
- Meetings with other Ministries to promote SDMS and making SDMS as the Central Repository of the Nation
- Bridging UIDAI and SDMS as both are national level programmes
- Finalizing the processes and National Occupational Standards

3. HCL Infosystems Limited, Noida

Project #1

Role: Program Manager

Project Name: Campus Management System

Client: Lal Bahadur Shastri National Academy of Administration, Mussoorie, IIT Kanpur

Technology: Java, Oracle, KOHA LMS

Project Overview: The Lal Bahadur Shastri National Academy of Administration, Mussoorie is the apex training institution in India for the senior civil service. Its foremost task is to impart training to the members of the All India Services and the Central Services Group 'A' in a common Foundation Course, as well as Professional training to the regular recruits of the Indian Administrative Service (IAS). The overall objectives of the project are to realign, restructure and reengineer processes in making the Academy a Less Paper Office (LPO). The proposed system would help in streamlining decisions, decreasing discretion, increasing transparency, and accountability.

The comprehensive campus management system comprises of Human Resource Module, Accounts, Store, Project Management, Issue Tracking, Training Module, Vehicle management, Guest house and hostel management, Sales, Legal Case management, Security section.

Chief Tasks:

- Project monitoring and controlling of effort and schedule variance
- Weekly steering committee and core committee meetings
- Ability to work in highly dynamic and matrix organization, collaboration with multiple stakeholders
- Customer relationship management and continuing the confidence
- Delivering in strict deadlines and timely UAT of each module
- Provided detailed delivery metrics to senior management in monthly IT management meetings.

Project #2

Role: Program Manager

Project Name: Intranet & Knowledge Management Portal – e-Procurement

Client: Unique Identification Authority of India, New Delhi

Technology: .net, Java, Oracle

Project Overview: The UIDAI Electronic Procurement System (EPS) is the application of on-line electronic tender processing, contract management and auction processing for the UIDAI. The UIDAI-EPS application will allow users to capture data at various levels of the procurement process using various security features like digital signature certificate, encryption and decryption of data etc. This application can be accessed with valid user id / password in combination with digital signature certificate. This EPS application will be utilized in the following process areas: RFQ (Tendering, Pre-Bid Query), BID (Bidding, Evaluation), ADMIN: EPS application calls for extensive administration responsibilities to be handled by registered administrators from UIDAI. These administrators will have roles divided amongst themselves based on their location and authority. Help Desk: The Help Desk is the module of the EPS application which provides the facility to the users like Vendors, end-users and others who can get help easily through this functionality, if they face any problem at the time of using the application or any query they have regarding the application.

Chief Tasks:

- Administered wide gamut of tasks involved in multiple teams at multiple locations; end-to-end project management activities for multiple projects and assisting the Team Leads in resolving critical issues.

- Ability to work in highly dynamic and matrix organization, collaboration with multiple stakeholders
- Transitioned production support for multiple applications.
- Provided detailed delivery metrics to senior management in monthly IT management meetings.
- Participated in CMMI evaluation process, review of technical and process Documentation.
- Attending and scheduling regular review meetings with all clients. Building relationship management with clients and works with the business team to manage the relationship.
- Finding areas for improvement in processes and suggesting possible solutions

Project #3

Designation: Project Manager

Project Name: E-Governance

Client: Kolhapur Municipal Corporation, Sangli Miraj & Kupwad Corporation

Technology: .net, Oracle, SSRS, System Integration

Project Overview: Sangli is the administrative headquarters of Sangli district, Miraj & Kupwad are the small towns located within a 10 Km distance from Sangli. The area under jurisdiction of the SMKMC is 118 Sq. Km. divided into 68 electoral wards.

Using this application ULB administration can monitor end users (Clerks, Asst. Superintend, and Superintend etc.) i.e. file tracking process. Citizen can access the status of application through website/CFC Help Desk. ULB administration can monitor the status of citizen's application. Establishment Dept. (Personnel information system, Labor, General Administration, General Provident Fund and Pension) is intra-linked and integrated with Accounts. Both projects are in BOOT (Built Own Operate & Transfer) Model through computerization of entire Corporation and including all its departments to deliver services to Citizens of the locality in least time with in minimal physical interaction. The projects are consisting of Infrastructure, Development & Implementation of E-governance solution and operation of the same. Contract duration of the both projects is 10 years. Web based application has been developed which will run in intranet and internet. The application consists of 33 modules for Kolhapur Municipal Corporation and equal numbers for Sangli Municipal Corporation.

Chief Tasks:

- Preparation of project plan, Traceability matrix, WBS, Review implementation plan.
- Managing a 35-team member team, Project life cycle phases, Effort estimation, Project initiation & planning, Delivery of application & operation, Team mentoring
- Client interaction and meeting, Project review meeting, Preparing Training documents of various modules.
- Participated in the appraisal and feedback process of the team members and successfully set the objectives and goals for the team members.
- Supported quality initiatives, process improvement and ensured compliance to CMM to ensure quality of all deliverables.
- Provided detailed delivery metrics to senior management.

Project #4

Designation: Program Manager

Project Name: IRS ODC

Client: Indian Register of Shipping, Mumbai

Technology: .net, SQL Lite, Pen Drive Security

Project Overview: The Indian Register of Shipping (IRS) is an internationally recognized independent ship classification society, founded in India in 1975. IRS provides professionally competent, completely independent and highly efficient third party technical inspection and certification services for all types of marine craft and structures. These services have also been expanded to cover a range of offshore and industrial projects.

Offline data capture survey application is developed in .Net Framework, SQL Server Compact 3.5 and C Sharp. The application is available in the minimum 4 GB USB pen drive along with the database. The surveyor downloads the relevant forms from the IRS HO application and stores it in the USB Pen drive. Surveyor takes printout of the forms and does the survey. Surveyor installs the USB pen drive and start the survey application. Checking the proper authentication and role, surveyor gets the permission to login into application. Surveyor entries be saved and updated in the SQL Server compact database. Surveyor,

after completion of the entries in the laptop/ desktop can take out the USB Pen drive. Everything including the application/ database in the USB. Total privacy of the data/ application shall be intact.

Chief Tasks:

- The project is conceived by me and team, did a proof of concept with 3 forms and 5 reports.
- Project monitoring and controlling of effort and schedule variance
- Ability to work in highly dynamic and matrix organization, collaboration with multiple stakeholders
- Transitioned production support for multiple applications.
- Provided detailed delivery metrics to senior management in monthly IT management meetings.

Key projects under my leadership:

CIPA, PDS, Patent, Campaign Clean, Carrefour, Eco – Mail, Indian Register of shipping, RTO, SMKMC, KMC

4. MindMill Software Limited, Noida

Designation: Project Manager

Role: Sr. Project Manager

Project Name: BankMill – Core Banking System

Client: BCB Sudan, VIBOR Bank Nepal, NUCB Nagaur, KARNALI Bank Nepal, FCCB Faridabad

Technology: Java, Oracle

Project Overview: BankMill 2.0 is banking software specially designed for Co-Operative Banks. This application is responsible for automation of Total Banking process. This facilitates the various departments and subdivisions of Bank to do their work more accurately and in optimum time. The main feature of product is the “Financial Transaction” module, which generates Core Banking transactions. **CBS** is a browser-based, user-friendly, centralized full fledged banking application based on 3-tier architecture which allows a bank to conduct its business with its customers along with full MIS reports and internal management tools and keeps the transaction in a secure database. In BankMill financial transaction module contains Cash transaction in which user performs any Cash Debit or Credit transaction in customer account in saving, Current, OD, CC accounts by means of cheque, withdrawal forms. In transfer transaction user performs any Transfer Debit or Credit transaction in customer account by crediting any account and debiting another in Saving, Current, OD, CC Accounts by means of cheque or vouchers. The Inward and Outward clearing module is used by bank to clear their local cheque represented by other banks through Clearing House. Some unique features of BankMill are– **Security Features** like Audit Trails, Data Security, **Administrative Features** like Roles and Rights, and **End-user Features** like Left hand tree structure, A/c Statement printing, Deposit and Locker facility.

Chief Tasks:

- Project Planning - requirements analysis, budgeting, scheduling, identifying and managing the risks.
- Managing and Tracking Project Health by using like tools Mind Tracker.
- Preparing Training documents of various modules participated in the appraisal and feedback process of the team members and successfully set the objectives and goals for the team members, assisting the project leaders in reaching to the conclusion.
- Supported quality initiatives, process improvement and ensured compliance to CMM to ensure quality of all deliverables.
- Coordinated with onsite client in finding solutions for issues and challenges faced during the development of project, analyzing the requirements document, design document and getting sign-off and actively involved in change management.
- To ensure that client requirement have been adequately understood and deliverables are as per schedule, time and quality expectations of the customer. Taking regular scheduled review meetings with all clients.
- To ensure that all members in the delivery unit maintain high motivation levels, are gainfully employed most of the time and update their skills as required from time to time.

5. Tech Mahindra Limited

Designation: Sr. Technical Associate

Project Name: BTGS Master Data Management

Client: British Telecom, Ipswich

Technology: Oracle, Pl/Sql, TOAD

Project Overview: BTGS Master Data Management is a data-warehousing project that involves extracting data from various business applications to convert it into a user friendly common data model. BT has more than 16 million customers, from individual consumers to government departments and multi-national companies. This enables the front-end teams to draw management reports. This involves multiple Migration as well as Reporting projects. Migration projects include extracting application data into warehouse having a Common Data Model. Audit reporting projects include extracting data for the identified key-attributes and drawing comparison reports for auditing and identifying data discrepancies. Mapping was done on daily basis since the data load is very large. Data is extracted and loaded into common platform and rejections were solved on daily basis.

Chief Tasks:

- ❑ Mentoring 12-member team that includes end-to-end solution designing team, single point of contact for British Telecom project delivery, helps in preparation of proposals for improvements in architecture, design and programming code.
- ❑ Conduct requirement gathering, HLD, system design and flow charts, developed various functions, procedures and packages, developed new and modify existing reports as per client change request, Developed various complex PL/SQL packages.
- ❑ Involved in unit testing and reviewing of interfaces.

6. Wipro Infotech Ltd

Designation: Team Leader

Project Name: Integrated Management Information System

Client: South Eastern Coalfields Limited, Bilaspur

Technology: Oracle, Developer 2000 Forms/ Reports, TOAD, COBOL

Project Overview: SECL is a leading coal company in India producing 83 million tones of coal annually, employing over 85,000 personnel. The scope of this project is to design, develop, implement an organization-wide custom developed ERP covering primarily Financial, Production, Sales and Payroll Systems and provide operational support during one-year warranty period. Financial System is linked to the projects to help in tracking the expenses incurred on projects and initiate actions against any cost overrun. The uniform system for reporting Balance sheet and Profit and Loss accounts has also been implemented for operational unit that is, at Colliery level, Area Office level and company Head Quarter level to ease the process of consolidation of accounts. All the data is entered at the colliery level and various reports related to Area Wise Daily Production, Unit wise Daily Production report is generated and submitted to top management of the company. The main purpose of this system is to provide MIS and monitoring for market transaction.

Chief Tasks:

- ❑ Requirement analysis, working on design, development of various modules in Finance Sales, Production, Payroll and Sales Accounting System, customization and implementation.
- ❑ Provide domain expert support for installation and implementation in various locations.
- ❑ Developed and maintained new Forms, Reports for existing application, writing procedures, functions.
- ❑ Client Communication and getting user acceptance.
- ❑ Mentoring and guiding team members.

7. Pecon Software Ltd

Designation: Senior Software Developer

Project Name: ERECBL Computerized System

Client: Eastern Railway Employees Co-operative Bank Limited, Kolkata

Technology: Oracle, Developer 2000 Forms/ Reports

Project Overview: Eastern Railway Employees Co-operative Bank Limited (ERECBL) is a co-operative bank under Eastern Railways. Any employee of Eastern Railways can become member of the bank by fulfilling some simple formalities. In line with this, the scope of project was to design, develop and implement computerized banking system for ERECBL for its banking, loan and other welfare schemes. Application software has following modules i.e. Security and administration, New Member Scheme, Savings Account, Recurring Account, Share Module, Thrift Fund, Loan Management, Welfare Fund and Financial Accounting. In cash management module Head cashier takes out cash from vault and distributes it to cashier and Teller. Cash is acknowledged by both of them and then cashier or teller performs only transactions. At end of day the cashier and teller submits cash to head

Cashier and Head Cashier acknowledge the submitted cash and closes the cash for that day. In Customer Service module passbook printing, FD receipt printing, Standing Instructions in which specified amount is automatically transferred from FD account to other link account. A member can get the payment through Railway cash counter also, if the member does not have account in the nearest ERECBL location. Member can also get the payment in any of the 9 branches of the ERECBL. In the application software, apart from the normal banking operations one of the modules is for the maintenance of employees Holiday home of Eastern Railways.

Chief Tasks:

- System Study, designing and application development, writing functional and technical design documents.
- Created master detail forms and different reports, developed new database objects.
- Implement of Application Software, taking change request in application and getting sign off.
- Troubleshoot production environment issues

8. Indian Institute of Technology, Kharagpur

Designation: Consultant

Project Name: Computerization of Pension Scheme

Client: Coal Mines Provident Fund, Dhanbad

Technology: Oracle, Developer 2000 Forms/ Reports, MS Access, MS Office

Project Overview: Coal Mines Provident Fund Office (CMPFO) is responsible for management of pension account and its fund for more than the 6, 00,000 members of coal industry spread across India. The Application is developed on Oracle / Developer 2000 platform. It starts from capture of data, processing and disbursement of pension and generating MIS reports for all the members under Coal Mines Provident Fund Organization. The software also includes various modules like Fund contribution and recovery of the money and generating various reports. Widow pension and Children pension is also included in the application software. Introducing the change in pension rules, government notification from time to time in the pension system and generation of customized reports was also part of the project.

Chief Tasks:

- Implement Pension Fund Software, creating the Employee Database and its administration.
- Enhancement in the application and as per changing business rules.
- Client interaction and noting client feedback.
- Troubleshoot production environment issues.
- Demonstration of the finally released software and getting user acceptance.

9. HCL Infosystems Limited, Kolkata

Designation: Consultant

Project Name: Coal Information System

Client: Mahanadi Coalfields Limited, Sambalpur

Technology: COBOL, MS Office

Project Overview: Mahanadi Coalfields Limited (MCL) is one of the most profitable coal companies of India with annual turnover of more than Rs. 2,000 Crore. HCL was appointed to develop a custom-made ERP system named Coal Information System on Oracle / Developer 2000 platform. The Coal Information System (CIS) integrates and brings on one platform functions of different departments of MCL. The CIS system comprises of various like Sales and Marketing, Personnel, Finance, Project and Materials. Coal is sold and dispatched to different types of customer through different modes of dispatch like Rail, Road, and MGR etc. This module takes care of all processes and activities of this system like order booking, advance payment, rake allotment, dispatch, accounting and various MIS reports.

Chief Tasks:

- Implement Sales & Marketing and Materials Management System, regularly meeting with the end user to understand the pain points.
- Porting of data from legacy COBOL / Magnix (UNIX SVR 4) platform to new COBOL / SCO UNIX 5.0.5 platform