**CURRICULUM VITAE**



***=======================================================================* Raju Vinayak Ugale**

**E-mail: rajuugale86@gmail.com**

**Mobile No:** 8806471155

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**OBJECTIVE:**

To work with an organization, which can provide me constant learning, leading to intellectual growth, enhance my creative skill and to achieve top cadre by setting benchmark both at organizational and personal front and making a positive contributions towards the organizations.

**EDUCATIONAL QUALIFICATIONS:**

* SSC Pass out Latur Board March-2003
* HSC Pass out Latur Board February-2005
* BA. Pass out YCMOU University-2014

**TECHNICAL QUALIFICATION:**

* JETKING Certified Diploma in Computer Hardware & Networking Professional (JCHNP).
* (MCP) Microsoft Certified Professional.
* (MCSA) Microsoft Certified System Administrator.
* MS-CIT Certified.

**KNOWLEDGE SPHERE:**

Operating System: Win-XP, Windows Vista, Windows 7, Windows 8.windows 8.1. Win 10.

Configuring DNS & DHCP, Creating & Deleting User Account, Outlook Configuration, & Outlook user account Creating Troubleshooting, PST Backup.SAP Configuration.

**EXPERIENCE:**

* One Year Experience in Hardware field at Atul Computers as hardware engineer. since from Feb-2010 to March -2011)
* Currently working in Nippon paint (India) pvt.Ltd as Desktop Support Engineer on since from March-2011 to Till date)

**ROLES AND RESPONSOBILITIES**

* Known Remote tools: Office communicator and third party tools Team viewer, Real VNC, Dame Viewer, Ammyy etc. to support (remote support).
* Ability to troubleshoot, investigate and resolve technical issues.
* Ability to react quickly and effectively to solve issues with the user satisfaction.
* Known about SAP Installation Configuration and basic trouble shooting.
* Basic knowledge about Active directory.
* LAN related problems and solutions.
* Knows the domain security policy like: password policies, USB block and wallpaper restriction, etc.
* Local & Network Printer and other network devices installation and troubleshooting.
* Known Antivirus: Kaspersky, MacAfee and Quick Heal Admin consol Antivirus.
* Microsoft Outlook: installation, configuration and troubleshooting from client & basic from server end.
* Worked on Software, OS installation configuration and account creation troubleshooting Like: Microsoft Office 2003, 2007, 2010 & 2013,2016 Dot Net version, Visual Studio, SQL, JDK, Java, Eclipse, VPN, Adobe pro, etc.
* Wi-Fi Setup using Access Point and basic troubleshooting.
* Vender coordination for Server hardware, CCTV software and warranty support. .
* All type Anti-virus installation & patch Up gradation

**PERSONAL PROFILE:**

Name : Raju Vinayak Ugale.

Father name : Vinayak Vithoba Ugale

Date of birth : 03/01/1986

Gender : Male

Marital Status : Married

Hobby : Listen music

Language Known : English, Hindi, Marathi

Nationality : Indian

Local Address : C/O. Dilip Sahebrao Suryawanshi

Room No.02, Behind Hanuman Temple,

Lal-chakki, Ulhasnagar Thane- 421005

Permanent add. : Annasaheb Vinayak Ugale’

Shree Ambalika Sugar Factory Ambikanagar,

At-Post Bardgaon Sudrik

Tal – Karjat, Dist- Ahmednagar- 414403.

**Declaration:**  I hereby declare that the above furnished details are true to the best of my knowledge and belief.

**Date:**  **Yours sincerely**

**Place:**  Raju.V.Ugale